



Safe Energy for Life !

SALES KIT

2022

& INTERNATIONAL REFERENCES

INFOSEC UPS SYSTEM is a French manufacturer that has been ranked at the top of the power safety market for more 30 years.

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www.infosec-ups.com

Company Profile

Infosec Communication started its operations in 1991 as a manufacturer of Uninterruptible Power Supply systems in Nantes, Western France. Today, Infosec has 2 regional offices: Middle-East (Dubai) and South America (Panama). Infosec UPS System is today present in more than 100 countries.

Infosec has successfully grown in the power safety market, focusing on UPS's and the surge protectors field as well as laptops chargers – Over the last 30 years, Infosec's teams of engineers have designed and produced complete protections systems with software applications that provide perfect protection for sensitive equipment in all circumstances - this expertise has allowed Infosec solutions to gain confidence from both the IT and Contracting/Construction industries on several continents.

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Infosec UPS System products are distributed in Europe and worldwide through 3 main distribution channels that are covered by the sales teams via wholesalers:

- Traditional IT network
- Electrical distribution network
- General or specialized mass distribution

In 2007, Infosec UPS Communication decided to demonstrate its environmental commitment in a meaningful and tangible way has since gained ISO 14001 certification for all Infosec UPS System design, manufacturing, assembly and after-sales activities. As an ISO 9001 certified company, these processes are also the proof of its profound and on-going determination to build customer satisfaction and long-term partnerships.



Infosec Worldwide

Thanks to its 2 branch offices, Infosec is able to support its distribution partners in every market with the necessary marketing & sales solutions, technical advice & information, and finally promptly delivered product orders as well as efficient after sales service!



Infosec

Infosec UPS System's range include UPS, voltage regulators and other power protection solutions of electric, electronic and computer hardware for professionals and private individuals. By optimizing quality, availability and even the source of the energy used by electronic and industrial equipment, Infosec helps improve service continuity while reducing electric consumption and the rate of equipment renewal.

Infosec UPS System **UPS devices** are based on the best technologies. The wide range was designed to adapt to all environments: from single PC applications through to industrial and medical environments.

Infosec UPS System **regulators** bring stable voltage to non-critical applications that could be adversely damaged by electrical disturbances.

Infosec UPS System **surge protectors** ensure vital electric protection of home, multimedia and hi-fi equipment and extend their useful life.

INFOSEC UPS System™ **inverters chargers** is the perfect solution to provide a temporary or permanent electric autonomy to places suffering long electric power shortage.

Infosec UPS System **energy savers** reduce the annual electricity bill while protecting the TV or computer hardware.

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Infosec Quality Policy

Since Infosec UPS System was created in 1991, quality has always been our main concern and our brand awareness is mainly built thanks to the quality of the products. It is the responsibility of the R&D Department to keep up with the latest technology, to ensure that products belong to the highest-end solutions in the world. Infosec is also involved in a continuous program of product cost reduction and quality improvement.

Quality Control processes are numerous prior to any shipment:

1. PCB Assembly Quality Control

PCB Active simulation test - 100% Control ● UPS function simulation test ● Assembly PCB Quality Statistical Analysis ● Assessment of sources of error and methods of improvement ● Instruments and facilities (PCB simulation test stations, experienced engineers)

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2. IPQC: In Progress Quality Control.

To maintain our Manufacturing Zero defect (MZD) and Reliability Zero Defect (RZD), INFOSEC has its own IPQC for insuring that every single assembled UPS meets the required quality standards.

3. Production quality control

CUFTS (Computerized UPS Function Testing System), 100% inspection ● UPS functions: normal, short circuit, overload, blackout, Sustained High Voltage, Sustained Low Voltage (brownout) ● Accumulated reject rate of over 3% for any batch triggers for abnormal Quality Processing Report ● Identification of sources of error and methods of improvement

4. Dynamic Burning Test, 100% inspection

Programmable Burning Test Rack ● Blackout Simulations on the UPS ● 5 seconds Blackout, every 20 seconds, for 4-6 hours ● Battery Voltage must be maintained above 13.3 V during each blackout

5. Quality Control - MQP

General Quality Programs ● Receiving Inspection ● Quality Records ● Subcontractor Control ● In Process Control ● Product Inspection / Final Audit ● Tooling / JIG Inspection ● Problem Solving ● Customer Satisfaction Feedback ● ISO 9001 Quality Insurance ● Multiple Check Point, MQC Procedure Maintain RMA Rate at under 0.5%

Infosec use ATE test equipment with many years for all products. ATE is Automated test equipment. It is any apparatus that performs tests on a device, known as the Device Under Test (DUT), Equipment Under Test (EUT) or Unit Under Test (UUT), using automation to quickly perform measurements and evaluate the test results.



Infosec is able to provide all the required quality certificates:

- **ISO 9001 / 14001**
 - Infosec strives daily to offer the maximum quality in its products and services in order to satisfy its clients and partners.
 - In 2007, Infosec received the ISO 14001 certification, proof of its commitment to the environment.
- **CE CERTIFICATES**
 - Thanks to rigorous EMC and LVD tests, every Infosec UPS System products complies with EC regulations (Except 110 V/NEMA type outlets)
 - Surge protectors are certified IEC 61643-1, EN 61643-11 & EN/IEC 61643-21
 - Since July 2006, all our UPS and surge protectors comply with the WEEE and RoHS directives
 - EMC Test reports



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Thanks to rigorous processes and management system, Infosec is proud to benefit from:

- very low product failure rate of 0.2% only
- very good value for money product ranges

Warranty and After Sales Services

The standard warranty of Infosec single-phase UPS is two years (excluding batteries that have a one-year warranty for export).

Three-phase UPS are warranted for one year.

Infosec will provide your company a professional support:

- Customer Engineer Training Programs: Infosec organizes in France or in your country area some Technical Trainings Programs. Dedicated to explain and teach to sales or technical teams the very technical and best-selling points for each of our UPS and other products. These seminars are held during 3 or 4 days and participant is given a "Technical Engineer Field Certificate" at the end and a dedicated online access to a kit of technical tools for product selection studied during the seminar.
- Among technical tools kits are : General introduction, Block Diagram, Mechanical Construction and wiring Diagram, Field Adjustment Guide, Trouble Shooting Guide, Test Guide and Circuit Diagram
- Technical advice: a technical team is dedicated to you so that project is easily followed by the same persons.
- Application advice: we can advise customers in specialized UPS applications to accommodate their needs. For example, UPS Application in low frequency environment, etc.

Infosec Worldwide Reference List

Many customers trust Infosec around the world:



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THALES

ALSTOM



AIRFRANCE



Healthcare

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Al-Mutawkil Hospital Sanaa – Yemen
National Guard Hospitals – KSA
Hayat International Hospital – Oman
 Rumelia Hospital - Qatar
Al-Maitami Medical Corporation – Yemen
IESS de Sucumbíos-
 Ibn Sina Hospital – Yemen
 Pharma Overseas - Egypt
 World Health Organization Erbil - Iraq
 UNHCR – Yemen
 Workers Hospital of Doha – Qatar
 Boston Scientific – Yemen
 Al Mokhtabar Laboratories - Egypt
 Yemen Sweeden Hospital - Yemen
Al-Assad Hospital Taiz - Yemen
 National Anti-Doping Laboratory Doha - Qatar
Hamad Medical Corporation - Qatar
Royal Medical Service Amman - Jordan
 Princess Bada'a Hospital Amman - Jordan
 Baby Cord Bank - Jordan
University Jordan Hospital - Jordan
 Prince Ali Bin Hussein Hospital – Jordan
 Prince Jalawi Hospital Al Habbara – KSA
 Madina Hospital Heart center – KSA
 Al Mutlaq Data Center / Laboratory - KSA
Laboratorio Clínico Ecuamerican
 Qha International - Guatemala

Hasa Maternity Hospital – KSA
 Al Taif Skin Center - Oman
Yanbu Hospital – KSA
 Al Amal Hospital Khobar – KSA
Mayo Hospital – Pakistan
Arab Center Medical – Jordan
 Punjab Institute of Cardiology – Pakistan
 National Care Hospital Riyadh - KSA
 ITEFAQ Hospital – Pakistan
 Egypt Radiology Center - Egypt
 Laser Refractive Institute - Colombia
 School of Biological Sciences of Lahore – Pakistan
Pacific Pharma Ltd - Pakistan
 Shuakat Khanum Hospital - Pakistan
 Centro Especializado De Urología
 Fatima Mamorial Hospital - Pakistan
MOH Siddiq Health Care Center - Kuwait
 MOH Massilah Health Care Center – Kuwait
 Hama Hospital - Syria
 Fertility Hospital Sharjah - UAE
Multipharma - Egypt
 Servicios Cardiológicos Integrales
Corporación Newport Pharmaceuticals
Aamal Medical – Qatar
 Emirates Medical Center – Oman
 Smart Medical Laboratory Amman - Jordan



Bank and Insurance

Commercial bank of Qatar - Qatar

Qatar National Bank – Qatar

Bank Saudi-Fransi - KSA

Al Khaliji Bank – Qatar

Jordan Ahli Bank - Jordan

UBL Bank

Jordan Bank- Jordan

Ethio Life & General Insurance - Ethiopia

Bank of Baghdad - Jordan

Habib Bank Limited (HBL) - Oman

Banco solidario

Piraeus Bank – Egypt

Arab Bank - Jordan

Egyptian Commercial Bank - Egypt

Audi Bank - Lebanon

Medgulf Insurance – KSA

National Bank of Ethiopia – Ethiopia

Banco Solidario - Ecuador

Abu Dhabi Islamic Bank – UAE

Yemen Commercial Bank – Yemen

Arab Islamic Bank – Jordan

Medicare Insurance - Egypt

Central Bank of Sudan - Sudan

Al Rajhi Bank - KSA

National Bank of Fujairah – UAE

Alwafa Insurance – KSA

Kenya Re Insurance – Kenya

Banco GNB - Paraguay

Standard Chartered Bank - UAE

Corpanca - Colombia

Yemen Gulf Bank - Yemen

Yemen Islamic Insurance Co - Yemen

Amman Insurance Co - Jordan

United Insurance Company - Yemen

Agricultural Bank – Yemen

Oman Arab Bank - Oman

Bank Alfalah Karachi – Pakistan

Banco Internacional - Ecuador

Bank of Khartoum - Sudan

KASB Bank Karachi - Pakistan

Savua Insurance Co. - Sudan

Escort Bank - Pakistan

Cooprogreso - Ecuador

Doha Bank - Qatar

Al Rajhi Bank Group - Jordan

Sudan Financial Service Company - Sudan

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Solidario
conmigo

PIRAEUS BANK

al khaliji

QNB
Together Forward

BANCO INTERNACIONAL

CORBANCA
iPara todos!

Bank Audi
Audi Saradar Group

CHASE

Standard Chartered

Bank Alfalah

ESCORTS BANK

MEDGULF

ahlibank QSC

البنك التجاري
Commercial bank

nbf

mashreq

المشرق

KASB

ADIB

مصرف أبوظبي الإسلامي

الإسلامي

Cooprogreso

CORPORACIÓN MOCTEZUMA
www.moctezuma.com.mx

البنك الإسلامي
Arab Islamic Bank
نهج الحياة

مصرف بغداد
Bank of Baghdad

البنك السعودي
Banque Saudi Fransi

COOPROGRESO

Cooperativa de Ahorro y Crédito

شركة السودان للخدمات المالية المحدودة
Sudan Financial Services Co. LTD
شركة مسجلة والتعامل تحت إشراف البنك المركزي السوداني والاقتصاد الوطني

بنك الدوحة
DOHA BANK

HBL

HABIB BANK
حبيب بنك

KASB Bank
LIMITED

شركة السودان للخدمات المالية المحدودة
Sudan Financial Services Co. LTD
شركة مسجلة والتعامل تحت إشراف البنك المركزي السوداني والاقتصاد الوطني

KENYA RE

UBL
where you come first

شركة التأمين المتحدة
United Insurance Company

البنك الأهلي المصري
NATIONAL BANK OF EGYPT

البنك الأهلي
ahlibank

ahlibank

Telecom



Alcatel Lucent – Egypt
Omantel - Oman



Jordan Mobile Telephone Services (Zain Group) – Jordan
Middle East Telecommunication Company LLC - Oman



Etisalat – UAE ▫ Alkan –Egypt
Jordan Telecom (Orange Group) - Jordan



Rom Telecom - Romania
Summit Group – Egypt



MTN - Yemen
Umniah - Jordan
British Telecom
Comunicaciones Gold Partner
Deutsche Telekom
Yemen Telecom Corp. - Yemen
O.I.S. Telecomunicaciones - Colombia



Alcatel-Lucent



ROMTELECOM



Hotels

Hilton Double Tree Doha – Qatar

Mövenpick – Jordan

Shangri La - Oman

Stay Bridge Hotel Riyadh - KSA

Saint-Regis Doha - Qatar

Kempinski – Jordan

Intercontinental Hotel – Jordan

Magic Life Sharm El Sheikh – Egypt

Oryx 4 Stars Hotel Airport Doha - Qatar

Kahramana Hotel Sharm El Sheikh - Egypt

Royal Meridien Abu Dhabi – UAE

Riviera Hotel - Qatar

Fujairah Rotana Hotel - UAE

Shangri-La Abu Dhabi - UAE

Laguna Vista Hotel Sharm El-Sheikh - Egypt

Taj Hotel Sanaa – Yemen

Hayat Plaza Doha - Qatar

Mercure Al Saed Taiz - Yemen

Hilton Al Anood Riyadh - KSA

Stay Bridge Hotel Riyadh - KSA



Universities

American University of the Middle East - Kuwait

Instituto Geofísico

Bausher International School ▫ Dhofar University - Oman

Arab Academy School Doha - Qatar

American University of Sharjah - UAE

French School of Abu Dhabi – UAE

University of Science and Technology - Yemen

Abu Dhabi University – UAE

Al-Balqa'a University ▫ Jerash University ▫ Yarmouk

Uniniversity – Jordan

The City School Lahore - Pakistan

King Abdullah University Of Sciences – KSA

Mirs International University (MIU) ▫ Banha University ▫ Suez

Canal University ▫ Cairo University - Egypt

Prince Mohammed Bin Fahd University Khobar – KSA

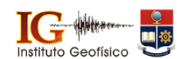
Universidad Nacional de Colombia - Colombia

Fourat University – Syria

American University of Cairo (AUC) – Egypt

KFUPM Telecom room - KSA

Universidad Manuela Beltran - Colombia



Utilities and Government

Electricité de France (EDF Group) – France
Kurdistan Regional Government - Iraq
 Lusail Development Sewage Systems – Qatar
Egypt Armed Forces - Egypt
 M6 – France
Supreme Council of Health & MOH - Qatar
Emirates Airline Training Center - UAE
 General Directorate of Gendarmerie - Jordan
Ministry of Finance – Oman
United Nation Erbil - Iraq
Ashghal - Qatar
Suez Group - Qatar & Oman
 Emirates Post - UAE
Rwanda Housing Authority – Rwanda
 Federal PPPDS - Ethiopia
 ADEWA - UAE
 Sharjah Police - UAE
Ministry of Interior – KSA, Syria,
SNCF - France
 ACP Autoridad del Canal de Panama
 Saudi Post - KSA
 Ministerio De Agricultura
Contraloría General De La Republica
 Ministry of Manpower – Oman
 Jizan Military City - KSA
 Acerias Paz Del Rio
 Pacific Rubiales
 Jordanian Duty Free Shops Co - Jordan

National Assembly - Kuwait
Ministry of Communication
 Supreme Constitutional Court
 Ministry of Culture - Ethiopia
 Instituto Ecuatoriano de Seguridad Socia
 Radio Panduit
Syria TV - Syria
Instituto Costarricense de Electricidad
 Muscat Municipality – Oman
 World Food Program – Iraq and Yemen
 Ministry of Education - Oman
 Majan Electricity Distribution - Oman
Ministry of Tourism
 His Majesty Palace - Oman
Electricity Distribution Co EDCO – Jordan
UNICEF - Ethiopia
 Garco Publicidad Cúcuta
 Corte Suprema de Justicia
Serbian Police
 Ministry of Internal Affairs
 Romanian Border / Helmeu Police
Ministry of Agriculture & Municipal Affairs
Ministry of Education – Oman, Ethiopia...
Ministry of Justice, Transport, Agriculture - Egypt
 Avianca – Colombia
Ministry of Health – KSA
 Lebanese Army – Lebanon

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Industries

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EADS - France
Saint Gobain - France
Thales – KSA
Facelco - Colombia
 Qatar Aluminium – Qatar
 Schlumberger - Oman
 TAQA Group - Iraq
Shell – Oman and Qatar
Alstom
 Petroleum Development Oman- Oman
 Matrix Energy Systems
 Sohar Aluminium - Oman
Dassault
 Qatar Petroleum- Qatar
 Iron & Steel Company - Egypt
Total Parco - Pakistan
 Transportes Alianza - Colombia
Exxon Mobil - Egypt
Al Fardan Group - Qatar
 K&N Foods - UAE
 Hocol - Colombia
 Lab Instruments Ltda - Colombia
 Electrónica Industrial - Colombia

Toyota
 Marhaba Aviation - UAE
 Castañeda Muñoz Ingeniería Civil - Colombia
 Proelco - Colombia
 Oman Oil Company - Oman
Renault
 Occidental Petroleum Corporation - Ecuador
 Bus Ingeniería - Colombia
 Saudi Aramco - KSA
 SABIC - KSA
 Fujairah Oil Refinery Co, Ltd - UAE
INTROSA S.A. - Guatemala
National Drilling & Services Co LLC - Oman
Digital Company
 Sterling Electromechanical - UAE
 Telepunto electrónica - Colombia
Jamaica Observer - Jamaica
 Saudi Arabian Glass Co. Ltd. - KSA
 Jopetrol – Jordan
Robinson International - Panama
Baker Hughes (GE Group) – Qatar
 Oil Refineries & Petroleum Industries CO – Oman





Other critical environments

<p>Civil Aviation – Qatar, Egypt & KSA Nuclear Elements Authority - Egypt Transguard (Emirates Group) - UAE Panorama Mall Muscat - Oman Olympic Airways - Greece Bogota Airport / Carthagen Airport DHL Ports of Duqm and Salalah - Oman ToushMedia Doha International Airport – Jordan Securitas - UAE General Intelligence Department – Jordan Saud Bahwan Automotive LLC Group – Oman Ariane Space - France Foreign Information Agency Bonnans – France Military Simulator Amman - Jordan Carrefour/Hyperstar – Pakistan, Greece and Kuwait J.FLEISCHMAN - Paraguay Zoetis Pizza Urbana - Paraguay Govt. Institute of commerce Aqaba Container Terminal ACT (AP Moller) - Jordan CencoSud – Colombia IKEA Aerospaciale La Mie Câline - France</p>	<p>BUT PM Office – Al Bayyan Palace - Kuwait Point P Tartous Port Authority – Syria G4S – Oman and Qatar United Sates Embassy in Amman - Jordan Airport International Group P.S.C. Cooprogreso Dream Land Lattakia Port Authority - Syria International Quality Retrievevex King Fahad Airport of Dammam - KSA FNAC Al Bahah Airport - KSA Ras Tanura Port - KSA Cadena Comercial OXXO - Mexico Saudi Airlines - KSA Khartoum Airport – Sudan Aspire Zone - Qatar Bureau Veritas – Guatemala Tawar Mall and Gulf Mall Doha – Qatar Maritime Authority – Egypt</p>
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